

# Alibaba.com Assessed Supplier



## Assessment Report

*Presented to*

**Jiangyin E-Better Packaging Co., Ltd.**

**江阴市中易包装材料有限公司**

Gold Supplier & Assessed Company Relationship:	<input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners <input type="checkbox"/> Cooperation Partner
Company Address	Factory 1: No. 12, Xinren Road, Huangtang Industrial Park, Xuxieke Town, Jiangyin, Wuxi City, Jiangsu Province, China Factory 2: No. 172, Huanbei Road, Xuxiake Town, Jiangyin, Wuxi City, Jiangsu Province, China
City / Country:	Wuxi / China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	ebtpkg
Gold Supplier Company Name:	Jiangyin E-Better Packaging Co., Ltd.
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*Service Provided by SGS*  
*Report No.: 17985584\_P+T*





Report Number:	17985584_P+T		
Date of Assessment:	17/Jul./2018	Report Date:	17/Jul./2018
Assessor's Name:	Ethan Wang	Validity Period:	18/Jul./2018 -- 17/Jul./2019
Reviewed By:	Sam Wang	Online Verification:	www.sgs.com/ecv

**Important Notes:**

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## Contents

<b>Section 1: Company Overview</b>	<b>5</b>
1.1 Legal Validity	5
1.2 Company Building Information	5
<b>Section 2: Human Resources</b>	<b>6</b>
2.1 Company Chart	6
2.2 Employee Headcount	6
2.3 Management	6
<b>Section 3: Current Export Situation</b>	<b>7</b>
<b>Section 4: Export Business Capacity</b>	<b>8</b>
4.1 Market Distribution (Previous 12 Months)	8
4.2 Main Clients	8
<b>Section 5: Production Capacity</b>	<b>9</b>
5.1 Annual Production Capacity (Previous Year)	9
5.2 Production Capacity	9
5.3 Production Machinery	9
5.4 Testing Machinery	9
5.5 Subcontractors	9
<b>Section 6: Quality Assurance</b>	<b>10</b>
6.1.1 Quality Management System Certification	10
6.1.2 Product Certification	10
6.2 Testing Report	10
6.3 Quality Control Management	10
6.4 Supplier Management	11
6.5 After Sales Service	11
<b>Section 7: Production Process Management</b>	<b>13</b>
<b>Section 8: R &amp; D Capacity</b>	<b>14</b>
8.1 Current Situation	14

Report No:	17985584_P+T	Report date:	17/Jul./2018	Assessed By	Ethan Wang
CONFIDENTIAL		All Rights Reserved			Page No: 3 of 25



8.2 R&D Real Case Description .....	16
8.3 Design Process .....	16
8.4 Design Devices .....	16
<b>Section 9: Company Development / Expansion Plans .....</b>	<b>17</b>
<b>Section 10: Production Flow .....</b>	<b>17</b>
<b>Section 11: Certification &amp; Photos .....</b>	<b>18</b>
<b>Section 12: Company and Product Samples .....</b>	<b>22</b>
<b>Section 13: Competitive Advantages .....</b>	<b>24</b>
13.1 Product Group Capacity .....	24
13.2 Real Case for Lower MOQ & Lead Time .....	24
13.3 Real Case for Large Contract & Lead Time.....	24
13.4 Overseas After Sales Service Capacity .....	25
13.5 After-sales service capacity .....	25

Report No:	17985584_P+T	Report date:	17/Jul./2018	Assessed By	Ethan Wang
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## Section 1: Company Overview

Company Overview			
<b>1.1 Legal Validity</b>			
Does the company have a valid business license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business License Number:	91320281058638533R
Year Established:	03/Dec./2012	Validity Period:	03/Dec./2012 -- 02/Dec./2032
Export Experience:	6	Industry Experience:	6
Registered Address:	No. 12, Xinren Road, Huangtang Industrial Park, Xuxie Town, Jiangyin, Wuxi City, Jiangsu Province, China		
Company Address:	Factory 1: No. 12, Xinren Road, Huangtang Industrial Park, Xuxie Town, Jiangyin, Wuxi City, Jiangsu Province, China Factory 2: No. 172, Huanbei Road, Xuxi Town, Jiangyin, Wuxi City, Jiangsu Province, China		
Annual review conducted by the Industrial & Commercial Bureau?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Reviewed By:	Wuxi Jiangyin Market Supervision and Administration Bureau
Registered Capital:	RMB 500,000		
Corporate Representative:	Mr. Yudong Wang		
Industry:	Bottles, Jar		
Type of Ownership:	<input checked="" type="checkbox"/> Private Owner <input type="checkbox"/> Public Company <input type="checkbox"/> Joint Venture <input type="checkbox"/> Stated Owned <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other		
Products /Service:	Bottles, Jars, Atomizers, Lid		
<b>1.2 Company Building Information</b>			
Certification Type: <input type="checkbox"/> Land Certification <input type="checkbox"/> Real Estate Certification <input checked="" type="checkbox"/> Lease Agreement <input type="checkbox"/> Factory Officer Claimed Total Building Size: <u>5,210</u> m <sup>2</sup> Number of Building(s) : <u>2</u> Office Size: <u>500</u> m <sup>2</sup>			



## Section 2: Human Resources

Human Resources				
2.1 Company Chart				
<div><div>GM</div><div>Vice GM</div><div>Production Dept.</div><div>Sales Dept.</div><div>Finance Dept.</div><div>Purchase Dept.</div><div>Admin. Dept.</div><div>Design Dept.</div><div>QC Dept.</div></div>				
2.2 Employee Headcount				
Department Name		Full Time Employee(s)	Part-Time Employee(s)	Total
GM		1	0	1
Vice GM		1	0	1
Production Dept.		51	0	51
Sales Dept.		8	0	8
Finance Dept.		1	0	1
Purchase Dept.		2	0	2
Admin. Dept.		1	0	1
Design Dept.		1	0	1
QC Dept.		2	0	2
Total Number:		68	0	68
2.3 Management				
Department	Name	Title	Education	Year(s) in Current Company
Confidential	Confidential	Confidential	Confidential	Confidential



## Section 3: Current Export Situation

Current Export Situation				
There is/are <u>5</u> foreign trading employee(s) in the company.				
<b>Working Experience</b>	<b>Headcount</b>	<b>Accepted Language</b>	<b>Listening &amp; Speaking</b>	<b>Reading &amp; Writing</b>
Over 30 Years	0	English	Yes	Yes
21-30Years	0	N/A	N/A	N/A
11-20 Years	0	N/A	N/A	N/A
6-10 Years	2	N/A	N/A	N/A
2-5 Years	3	N/A	N/A	N/A
Less than 2 years	0	N/A	N/A	N/A
Does the company have a valid export license?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Export License Registration No.:		02248194		
Total Revenue (Previous Year):		Confidential		
Total Export Revenue (Previous Year):		Confidential		
Estimated Export Revenue (Current Year):		Confidential		
Trade Agents Employed Overseas:		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Nearest Port:		Shanghai Port		
Accepted Payment Terms		<input checked="" type="checkbox"/> FOB <input checked="" type="checkbox"/> CIF <input checked="" type="checkbox"/> EXW <input checked="" type="checkbox"/> CFR		
Accepted Payment Type:		<input checked="" type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T <input checked="" type="checkbox"/> Credit Card <input checked="" type="checkbox"/> Cash <input checked="" type="checkbox"/> West Union <input checked="" type="checkbox"/> Money Gram <input checked="" type="checkbox"/> Paypal <input checked="" type="checkbox"/> Moneybooker		
Average lead time from product order confirmation to production delivery (products exiting the factory):				
Product Category	Num	Unit		
Bottles	30	Days		
Jars	30	Days		
Atomizers	30	Days		
Lid	30	Days		
Average Sampling Time				
Product Category	Lead Time			
Bottles	7 Days			
Jars	7 Days			
Atomizers	7 Days			
Lid	7 Days			
The Shortest Sampling Time				
Product Category	Shortest Lead Time			
Bottles	7 Days			



## Section 4: Export Business Capacity

Export Business Capacity			
4.1 Market Distribution (Previous 12 Months)			
Market	Main Product(s)	Revenue (USD)	Total Revenue (%)
North America	Bottles, Jars, Atomizers, Lid	Confidential	28
South America	Bottles, Jars, Atomizers, Lid	Confidential	10
Eastern Europe	Bottles, Jars, Atomizers, Lid	Confidential	3
Southeast Asia	Bottles, Jars, Atomizers, Lid	Confidential	3
Africa	Bottles, Jars, Atomizers, Lid	Confidential	1
Oceania	Bottles, Jars, Atomizers, Lid	Confidential	5
Mid East	Bottles, Jars, Atomizers, Lid	Confidential	2
Eastern Asia	Bottles, Jars, Atomizers, Lid	Confidential	1
Western Europe	Bottles, Jars, Atomizers, Lid	Confidential	5
Central America	Bottles, Jars, Atomizers, Lid	Confidential	5
Northern Europe	Bottles, Jars, Atomizers, Lid	Confidential	3
Southern Europe	Bottles, Jars, Atomizers, Lid	Confidential	3
South Asia	Bottles, Jars, Atomizers, Lid	Confidential	1
Domestic Market	Bottles, Jars, Atomizers, Lid	Confidential	30
4.2 Main Clients			
Client Name	Main Product(s)	Total Revenue (%)	
Confidential	Confidential	Confidential	





## Section 5: Production Capacity

Production Capacity				
5.1 Annual Production Capacity (Previous Year)				
Bottles: Bottles	Jars: Confidential	Atomizers: Confidential	Lid: Confidential	
5.2 Production Capacity				
Product Name		Production Line Capacity		Actual Units Produced (Previous Year)
Bottles		500,000 pcs / Month		Confidential
Jars		500,000 pcs / Month		Confidential
Atomizers		300,000 pcs / Month		Confidential
Lid		1,000,000 pcs / Month		Confidential
5.3 Production Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Transfer Machine	HONGYU	2	1	Acceptable
Open Back Press With Fixed Bed	YANGLI/JH21-80	2	2	Acceptable
Precision Pressen Machne	C1N-110	4	3	Acceptable
Cutting Machine	N/A`	40	5	Acceptable
Injection Machine	HAITIAN	3	2	Acceptable
Pulverizer Machine	SMANL	1	2	Acceptable
Packaging Machine	N/A	1	5	Acceptable
Sealing Machine	N/A	3	5	Acceptable
5.4 Testing Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Fan Dryer Machine	DHG-9140A	1	2	Acceptable
Vacuum Drying Oven	DZF-6030	1	2	Acceptable
Torque Tester	HB-100	1	5	Acceptable
Tensile Machine	N/A	1	5	Acceptable
5.5 Subcontractors				
Subcontractor Name	Product Subcontracted	Volume Supplied	Cooperation Period (Years)	
Confidential	Confidential	Confidential	Confidential	



## Section 6: Quality Assurance

Quality Assurance				
<b>6.1.1 Quality Management System Certification</b>				
Certification	Certified By	Certificate No.	Business Scope	Validity Date
N/A	N/A	N/A	N/A	N/A
<b>6.1.2 Product Certification</b>				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
N/A	N/A	N/A	N/A	N/A
<b>6.2 Testing Report</b>				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
Testing Report	ITS	WUXH00019009	Health Care Bottle	07/Jan/2014 -- 31/Dec./2049
Testing Report	ITS	WUXH00042566S1	Aluminum Bottle	17/May/2016 -- 31/Dec./2049
Testing Report	ITS	WUXH00042564S1	Aluminum Bottle	17/May/2016 -- 31/Dec./2049
Testing Report	ITS	WUXH00042551S1	Aluminum Glass Bottle	17/May/2016 -- 31/Dec./2049
Testing Report	SGS	SHAEC1708173301	5ML Aluminum Perfume Bottle	03/May/2017 -- 31/Dec./2049
<b>6.3 Quality Control Management</b>				
Item	Content	Observations /Comments		
6.3.1	Is there quality control on all production lines?	<input checked="" type="checkbox"/> Yes, all production lines have adequate quality control <input type="checkbox"/> Yes, some production lines have adequate quality control <input type="checkbox"/> No		
6.3.2	Do the QA/QC inspectors work independently from the production line?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
6.3.3	Who does the QC/QA Manager /Supervisor report to?	GM -- Mr. Yudong Wang		
6.3.4	How many QA/QC inspectors in total?	2		
No. of Employees in Each Production Line:				
Production Line	Supervisor	No. of Operators	No. of In-line QC/QA	
Workshop	4	47	2	



6.3.5 Average Guarantee Time		
Product Category	Guarantee Time	
0	0	
6.3.6 The Longest Guarantee Time		
Product Category	Guarantee Time	
0	0	
6.4 Supplier Management		
Item	Content	Observations /Comments
6.4.1	Does the company have a supplier assessment procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.4.2	Does the company have an updated list of approved suppliers?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.4.3	Has the company established and implemented a standard procedure for purchasing contract review and approval?	<input checked="" type="checkbox"/> Yes, with written standard procedures <input type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No
6.4.4	Does the company keep its supplier assessment reports?	<input type="checkbox"/> Yes, assessment reports are available for more than 3 years <input checked="" type="checkbox"/> Yes, assessment reports are available for the last 1-3 years <input type="checkbox"/> Yes, assessment reports are available for the previous 12 months <input type="checkbox"/> No
6.4.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<input checked="" type="checkbox"/> Yes, the purchasing document includes all the information required <input type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No
6.4.6	Is there a procedure to conduct random product inspections after final packaging?	<input checked="" type="checkbox"/> Yes, with clear standard and written inspection records <input type="checkbox"/> Yes, with inspection records but no procedures <input type="checkbox"/> Yes, with procedures but no inspection records <input type="checkbox"/> No, inspections are not necessary
6.5 After Sales Service		
Item	Content	Observations /Comments
6.5.1	Is customer feedback, including complaints, clearly recorded and maintained?	<input checked="" type="checkbox"/> Yes, with a standard feedback form and records <input type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input type="checkbox"/> No



6.5.2	Are there any clear procedures for handling customer complaints?	<input checked="" type="checkbox"/> Yes, with clear procedures and written records <input type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input type="checkbox"/> No
6.5.3	Is there a closed-loop corrective action system in place?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.5.4	Can finished/package products be traced by lot identification to the appropriate raw material test reports?	<input type="checkbox"/> Yes, with procedures to trace raw materials <input checked="" type="checkbox"/> Yes, main raw material can be traced <input type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No
6.5.5	Is there a product alert and recall procedure?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No



## Section 7: Production Process Management

Quality Control Management		
Item	Content	Observations /Comments
7.1	Is the factory tidy and clean enough for production?	<input type="checkbox"/> Yes, very good <input checked="" type="checkbox"/> Yes, acceptable <input type="checkbox"/> No, needs improvement <input type="checkbox"/> No, very poor
7.2	Are the following items /documents provided at the appropriate location?	<input checked="" type="checkbox"/> Work instructions <input type="checkbox"/> Approved sample <input type="checkbox"/> Product picture <input type="checkbox"/> No the above-mentioned was not available.
7.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<input type="checkbox"/> Yes, with clear written instructions and records <input checked="" type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<input type="checkbox"/> Yes, with clear written instructions and records <input checked="" type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.5	How are finished products inspected?	<input checked="" type="checkbox"/> 100% of products with detailed inspection <input type="checkbox"/> Random inspection <input type="checkbox"/> No inspection <input type="checkbox"/> No inspection necessary
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<input checked="" type="checkbox"/> Yes, the units are separated and marked clearly <input type="checkbox"/> Yes, the units are separated but not marked clearly <input type="checkbox"/> No
7.7	How are finished products that failed inspection handled?	<input checked="" type="checkbox"/> Repaired and re-inspected <input type="checkbox"/> Thrown away <input type="checkbox"/> No inspection necessary



## Section 8: R & D Capacity

R&D Capacity				
<b>8.1 Current Situation</b>				
There is/are <u>1</u> R&D engineer(s) in the company.				
<b>Education Level</b>	<b>Headcount</b>		<b>Work Experience</b>	<b>Headcount</b>
Doctorate	0		Over 30 Years	0
Post-Graduate	0		21-30 Years	0
Graduate	0		11-20 Years	0
Junior College	1		6-10 Years	0
Technical School	0		2-5 Years	1
High School	0		Less than 2 years	0
<b>Patent Situation</b>				
<b>Patent No.</b>	<b>The Name of the Patent</b>	<b>The Patent Type</b>	<b>Available Date</b>	
ZL 2016 2 0723462.0	An Insulating Bottle of Cosmetics	The patent for utility model	09/Jul./2016 -- 08/Jul./2026	
ZL 2016 2 0719334.9	Health Care Medicine Packaging Bottle	The patent for utility model	09/Jul./2016 -- 08/Jul./2026	
ZL 2016 3 0312675.X	Medicine Bottle	Appearance design	09/Jul./2016 -- 08/Jul./2026	
<b>Brand Situation</b>				
<b>Registration/ application No.</b>	<b>Brand Name</b>	<b>For Approval to Use Goods</b>	<b>Validity Date</b>	<b>Ref.</b>
15347098	Refer to the Photo	Class 17	28/Oct./2015 -- 27/Oct./2025	Photo in Section 11 (Trademark Photos)
13830044	Refer to the Photo	Class 17	21/Aug./2015 -- 20/Aug./2025	Photo in Section 11 (Trademark Photos)
13830093	Refer to the Photo	Class 6	28/Feb./2015 -- 27/Feb./2025	Photo in Section 11 (Trademark Photos)
17540385	Refer to the Photo	Class 17	28/Nov./2016 -- 27/Nov./2026	Photo in Section 11 (Trademark Photos)
<b>The Average Time For New Products Launched</b>				
<b>Product Category</b>		<b>Lead Time</b>		
Bottles		40 Days		
Jars		60 Days		
Atomizers		45 Days		
Lid		40 Days		



The Shortest Time For A New Item Launched	
Product Category	Shortest Lead Time
Bottles	40 Days
Does the company provide ODM service for others?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Are there relevant design input/output, review, and verification documents available for the assessment company?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Based on inspection, are R & D employees equipped with adequate specialized equipment?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
If yes, please list all key equipment used:	N/A
Do R& D employees use any specific software for designing new products?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If yes, please list the main software used:	Auto CAD, Adobe Illustrator cs
Please list all certifications and/or qualifications of the R & D department:	N/A
Has the company established standard design procedures for new products?	<input type="checkbox"/> Yes, with clear written instructions <input checked="" type="checkbox"/> Yes, without written instructions <input type="checkbox"/> No
Have the designed products been internal verified or validated?	<input type="checkbox"/> Yes, with clear written records <input checked="" type="checkbox"/> Yes, only part written records <input type="checkbox"/> Yes, without written records <input type="checkbox"/> No
Have the designed products been tested by a third-party inspection body?	<input type="checkbox"/> Yes, all designed products have been tested <input checked="" type="checkbox"/> Yes, only part of designed products have been tested <input type="checkbox"/> No
Are the designed products confirmed by the customers?	<input type="checkbox"/> Yes, all designed products have been confirmed <input checked="" type="checkbox"/> Yes, part of designed products have been confirmed according to client's requirements <input type="checkbox"/> No
Does the company has qualification requirements for designers?	<input type="checkbox"/> Yes, with written job description <input checked="" type="checkbox"/> Yes, without written job description <input type="checkbox"/> No, but at least two years design experience is needed <input type="checkbox"/> No
Are the designers' qualifications recognized by the company?	<input type="checkbox"/> Yes, with written records <input checked="" type="checkbox"/> Yes, without written records <input type="checkbox"/> No



8.2 R&D Real Case Description		
Customer's Name	Confidential	
Customer's Location	Confidential	
Customer's Industry:	Confidential	
Order's Requirement Description:	Confidential	
8.3 Design Process		
Process 1	Process 2	Process 3
Confidential	Confidential	Confidential
Description: Confidential	Description: Confidential	Description: Confidential
8.4 Design Devices		
Device 1	Device 2	Device 3
N/A	N/A	N/A














## Section 9: Company Development / Expansion Plans

Company Development / Expansion Plans		
Item	Company Development Action	Timeframe
1	The organization is going to more exhibition in different countries.	2020

## Section 10: Production Flow

Production Flow					
No	Production Process	No	Production Process	No	Production Process
1	 Raw Material	2	 Punching	3	 Punching
4	 Cutting	5	 Printing	6	 Injection
7	 Assembly	8	 Inspection	9	 Packaging



## Section 11: Certification & Photos

Certification & Photos	
<b>Certification &amp; Photos -- Business License (Original)</b>	<b>Certification &amp; Photos -- Business License (Duplicate) with Certificate / Records of Annual Inspection</b>
	
<b>Certification &amp; Photos -- Permit for Opening Bank Account</b>	<b>Certification &amp; Photos -- Import and Export Enterprise Registration</b>
	



# Alibaba.com Assessed Supplier Assessment Report

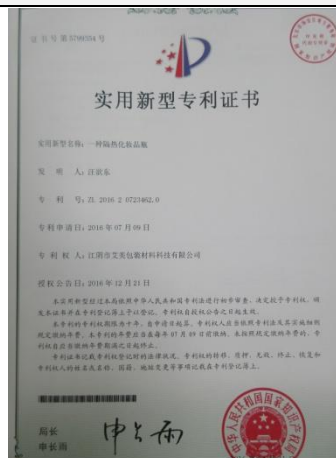
Report No.: 17985584\_P+T

## Patent Photos

### Certification & Photos -- Patent



### Certification & Photos -- Patent



### Certification & Photos -- Patent



N/A

N/A

## Testing Report Photos

### Certification & Photos -- Testing Report



### Certification & Photos -- Testing Report





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## Certification & Photos -- Testing Report



## Certification & Photos -- Testing Report



## Certification & Photos -- Testing Report



N/A

N/A

## Trademark Photos

## Certification & Photos -- Trademark



## Certification & Photos -- Trademark



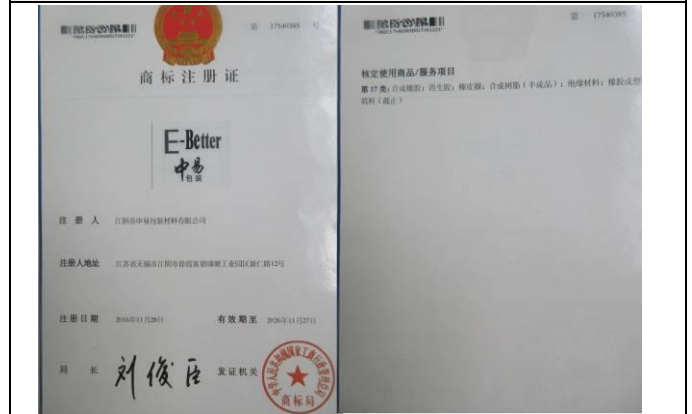
Report No:	17985584_P+T	Report date:	17/Jul./2018	Assessed By	Ethan Wang
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Certification & Photos -- Trademark



Certification & Photos -- Trademark







## Section 12: Company and Product Samples

### Company and Product Samples

#### Company Gate



#### Office



#### Workshop



#### Workshop





Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample





## Section 13: Competitive Advantages

<b>13.1 Product Group Capacity</b>		
<b>13.1.1 Products Sold (Within 12 Months)</b>		
<b>Products Name</b>	<b>Quantity</b>	<b>Revenue (USD)</b>
Bottles	Confidential	Confidential
Jars	Confidential	Confidential
Atomizers	Confidential	Confidential
Lid	Confidential	Confidential
<b>13.1.2 Suppliers Cooperated With (Within 12 Months)</b>		
No. of cooperation suppliers (total)	8	
No. of suppliers (which cooperated over 2 times)	8	
No. of provinces which cooperation suppliers belong to	3 (Jiangsu, Guangdong, Zhejiang)	
Would the company like to provide design solution service for integration project?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
If yes, these projects include	Bottles	
Would the company like to provide a total solution for purchasing?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> Part, _____ <input type="checkbox"/> No	
If yes, please describe it	Bottles	
<b>13.1.3 Real Case Description:</b>		
Customer Name	Confidential	
Customer Country	Confidential	
Customer Region	Confidential	
Products Category	Confidential	
Order Value (USD)	Confidential	
Order Processing Process	Confidential	
Customer's Feedback	Confidential	
<b>13.2 Real Case for Lower MOQ &amp; Lead Time</b>		
<b>Products Name</b>	<b>MOQ (Within 12 Months)</b>	<b>Lead Time</b>
Bottles	3,000 pcs	20 Days
Jars	5,000 pcs	20 Days
Atomizers	3,000 pcs	20 Days
Lid	10,000 pcs	20 Days
<b>13.3 Real Case for Large Contract &amp; Lead Time</b>		
<b>Products Name</b>	<b>Order (Within 12 Months)</b>	<b>Lead Time</b>
Bottles	100,000 pcs	40 Days
Jars	75,000 pcs	35 Days
Atomizers	55,000 pcs	45 Days





Lid	100,000 pcs	40 Days	
<b>13.4 Overseas After Sales Service Capacity</b>			
13.4.1 Do you have an overseas onsite service center?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
13.4.2 If yes, what onsite after-sales services are included	Location	Evidence- provided	Self-description
Equipment -installation, maintenance and other services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A
Technical advice	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A
Personnel training	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A
Other	N/A	N/A	N/A
13.4.3 Average response time	24 Hours		
<b>13.5 After-sales service capacity</b>			
Does the company accept small order?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		

-- End of Report --